



UETTR

UNUSED ELECTRONIC TICKET TRACKING REPORT

The **UETTR** allows you to submit a search request for a list of **UNUSED ELECTRONIC TICKETS** past the last date of travel issued in your office.

Why should we use this application?



"Because there is no paper record, it is easy for traveler and employees to simply forget about them."

" Companies have been discovering that as a result of these forgotten tickets. they are accumulating millions of Riyals of unused electronic tickets and Riyals that were just sitting out there, forgotten by the traveler and almost impossible for the company to track."

Solution for that



To get access opened to UETTR.....



Benefits to the Travel Agency:



"A **POWERFUL** tool - that enable Travel Agencies to offer cost savings to their customers and develop stronger customer loyalty."

"A **TIME SAVING** tool – reduces need for manual checks of unused Electronic Tickets and allows your Travel consultant to work faster and more efficiently."

"A **SOPHISTICATED** tool – easy to learn and use – minimize the impact of staff Turnover and increase the productivity."



What are the prerequisites?

“Your office id must be authorized to access UETTR application- Contact your Amadeus Qatar Account manager to get it activated for your office.”

“Airline allows the Query to be made.”

How does it work?

“ Three days or 72 Hours after the Electronic Ticket has become Past – Date, The Amadeus Electronic Ticket Server sends a query to the Airline system to check the status of the ticket.”

“ An Electronic Ticket obtains Past-Date status the day after the travel date shown on the last coupon of the ticket.”

“ The Query is always sent to Validating Carrier. If Carrier doesn't participate in the UETTR application, Past-Date Electronic Ticket will be marked “REFUSED” and automatically purged 28 days from the attempted query date.”

VERY IMPORTANT:

“ If you don't access the UETTR database for 45 days, the access gets suspended and all Electronic Tickets that might lie in the base are purged from the data base.”

“ As a result, the access needs to be re-activated, however, the Electronic Tickets that were in the server for those 45 days get removed and can't be retrieved via the UETTR application. They are however available in the system and can be retrieved by manual entry **TWD/TKT.**”

For any further assistance, please contact our help desk.