

To stay agile and competitive in today's business environment you need automated processes which you can rely on. Sending high volumes of ticketing data to your accounting and information systems on a daily basis calls for a robust, customisable automated service. Amadeus Interface Record is the structured data transfer vehicle built around your needs, designed to improve the management of your operations and put you in control.

Streamline your workflow

Amadeus Interface Record transmits reservation information on flights, hotels, car rentals, rail and much more. This includes the associated financial data on fares, ticket numbers, miscellaneous charge orders, commissions, plus other related figures according to your requirements. The same record format is provided for your operations all around the world. Data can be captured on an "office" or "reservation" basis, no matter where a booking is made or changed. All data, regardless of origin, is sent in a structured format which facilitates easy consolidation, clear reporting and centralised cost control.

Key Benefits

- > Integration of PNR and fare data in the back-office systems.
- > Invoicing.
- > Pre-ticketing reporting.
- > Reporting to headquarters.
- > Optimised BSP report management.

Reduce processing costs

A.I.R allows you to slice and dice information to suit your needs thanks to its wide range of data generation and customisation parameters; these include the type of message, booking changes, customised destinations and content information. The data can be generated at any stage of the process: at ticketing, invoice printing, on request or after reservation modification. The system will only generate the necessary information. A.I.R has a browser-based tool to customise records line-by-line or group-by-group. Save time and cut costs with reduced network, processing and storage expenditure.

Improve quality and cost control

Tracking changes is easy with A.I.R as the system sends an alert whenever a reservation change is made. Pre- and post ticketing information can be sent based on your internal quality and cost control processes. All this makes A.I.R an ideal tool for customer notification and billing purposes.



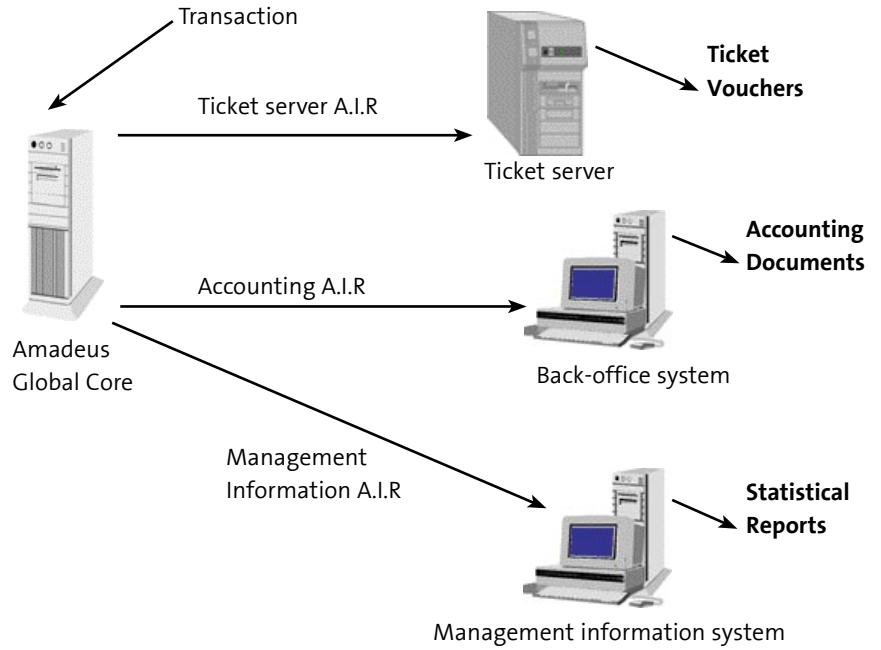
Easy consolidation, clear customisable reporting and flexible centralised cost control.

Flexibility

A.I.R comes equipped with three options which are available separately or in combination to suit your business needs.

These options are:

- > **A.I.R Ticket Server:** to issue legal documents
- > **A.I.R Accounting:** which allows the back-office systems to process ticketing data and/or miscellaneous charge orders and/or invoice data and/or voucher data. This facilitates document issuance, data consolidation and accounting.
- > **A.I.R Management Information:** which allows the processing of booking and fares data in order to consolidate and synchronise this data, collect statistics and track quality.



The following key features will bring you multiple benefits: improved productivity and efficiency will translate to time and cost savings and contribute to better customer service.

Key Benefits	Key Features
Transmission of information	<ul style="list-style-type: none"> > Enables communication between the Amadeus System and the travel agency's system in order to gather information for automated data processing. > Facilitates fast and secure data processing with reduced errors > Offers an extensive source of information. > High volume transmission scalability
Data destination	<ul style="list-style-type: none"> > Data can automatically be transmitted to several destination systems simultaneously. > Offers automatic updates > User friendly and flexible
Process accounting	<ul style="list-style-type: none"> > Document registration such as Refund, Cancellation and Manual Registration. The A.I.R can provide invoice data and statistics. > Provides better control of operations in a customisable and easy to use environment
Record Checker	<ul style="list-style-type: none"> > The records are checked to validate that they have been successfully transmitted. A request for a specific retransmission can then be made. > An ideal tool for billing purposes in a clear reporting style
Unique identifier	<ul style="list-style-type: none"> > Each record has a unique indicator, which allows retransmission and allows agents to locate the record.

Contacts

For additional information on Amadeus Interface Record please contact:

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