

AMADEUS CARS

The Amadeus Cars function offers detailed information regarding car availability and rates for car rental companies worldwide. Amadeus also has agreements with major car rental companies to rent cars directly from their reservation systems. These agreements are known as Amadeus Complete Access.

ENCODE / DECODE

The following entries can be used to encode and decode car rental companies or their two-character code. For example decode a car company, entry: **DNCZE**

System Response:

```
DNCZE
ZE  HERTZ          - VARIOUS          COMPLETE ACCESS PLUS )
    MORE INFORMATION GGCARZE
```

For example encode the car company, entry: **DNCHERTZ**

System Response:

```
DNCAVIS
ZI  AVIS          - VARIOUS          COMPLETE ACCESS PLUS )
    MORE INFORMATION GGCARZI
```

AIS PAGES

The following entries describe the Amadeus Information System (AIS) pages that you can access to display information on car rental companies.

- GGCARZE** - Information pages on Hertz
- GGCARZENCE** - Information pages on Hertz for a specific location

CAR LOCATION LIST:

To request a car location list display for Nice, entry: **CLNCE**

System Response:

```
CLNCE
**AMADEUS CARS LOCATION LIST**
COMPANY VICINITY CITY: NCE CENTRY: FR
AA AL+ALAMO NCE-T NICE NATIONAL AIRPORT - COTE D'AZUR
AB AL+ALAMO NCE-T NICE INTL AIRPORT - COTE D'AZUR
AC AL+ALAMO NCEX72 NICE GARE - 12 AVENUE THIERS
AD CC COUNTY CARS NCE-T IN TERMINAL - NICE AIRPORT
AE EP+EUROPCAR NCE-T NICE COTE D'AZUR APT TERMINAL2
AH EP+EUROPCAR NCEN50 ESPACE CARROS ZONE INDUSTRIELLE/CARROS
```

To request specific car rental company and city, entry: **CLZENCE**

System Response:

CLZENCE			
AMADEUS CARS	LOCATION LIST		
COMPANY	VICINITY	CITY: NCE	CNTRY: FR
AA ZE+HERTZ	NCE-T	COTE D AZUR AIRPORT 06281 NICE	
AB ZE+HERTZ	NCEC60	9, AVENUE GUSTAVE 5, 06000 NICE	
AC ZE+HERTZ	NCEN61	AGENCE SEASIDE, PORT DE BEAULIEU/MER	
AD ZE+HERTZ	NCEN62	41 BD MAITRE SLAMA LA PLAINE DU VAR	
AE ZE+HERTZ	NCEX90	GARE SNCF NICE, AVE THIERS, 06008 NICE	
NO MORE ITEMS			

The table below lists the vicinity codes that may appear in the car location list display:

VICINITY CODE	INDICATES
A	Airport
C	City
E	East of City Center
H	Hotel
N	North of City Center
O	Off-Terminal
P	Port/Ferry
R	Resort Location
S	South of City Center
T	Terminal
W	West of City Center
X	Rail

Car Availability and Rates Display

A car availability and rates display shows you the availability status, and rates, of the car types carried at a specified location.

You can request car availability and rates display for a:

- **Multi-Company**
- **Single-Company**

A multi-company display lists availability and rate information for all companies at a specific airport location.

A single-company display shows availability and rate information for one company only at various locations.

You must specify an arrival time and a return time. You can include the return time in the **/ARR-** option, or enter it separately using the **/RT-** option.

The car companies available in Amadeus are divided into two groups.

INDICATOR	ACCESS LEVELS
+	<p><u>Complete Access Plus</u> When you book a Complete Access plus car company, Data from the car company's central reservation system. If there is link problem with the link to car provider's system, the data will be taken from the distribution system.</p>
/	<p><u>Complete Access</u> When you book a Complete Access car company, the request is sent immediately to the car company via a high speed communication link. The car company returns a confirmation number within 4 to 8 seconds</p>
Blank	<p><u>Automated Standard Access</u> When you book a car in Automated Standard Access, the booking is sent to the car company via teletype link, and the confirmation number is returned via teletype, using an automated process in the car company's system.</p> <p><u>Manual Standard Access</u> When you book a car in Manual Standard Access, the booking is sent to the car company via teletype link, and the booking is handled manually by the car company to issue the confirmation number</p>

CAR AVAILABILITY

A multi-company display shows you the lowest rates available for each rental car company at the airport code you specify in your entry. The system automatically displays the rates from lowest to highest.

For a car availability request, you must enter the airport code and arrival and return times. Times can be entered in either 24-hour or 12-hour clock format. The dates are optional. When you do not specify a date, the system assumes the current date and a one-day rental period.

To request a multi-company display, enter: **CANCE20JUN-23JUN/ARR-1000-1800**

(Availability for Nice between 20JUN and 23JUN with arrival / pick up time as 1000Hrs and return / drop off time as 1800Hrs)

System Response:

```

CANCE20JUN-23JUN/ARR-1000-1800
**AMADEUS CARS RATE AVAILABILITY** CHECK POLICIES: USE CT OR CR
NCE NICE/FR:COTE D AZUR
ARRIVAL:TU20JUN06/10:00 RETURN:FR23JUN06/18:00
  A TYPE DAILY-QAR ESTIMATED-QAR KM/M CHRG STC V
1T ZT+THRIFTY MBMN +103.15@ 568.37@ UNL .00 !!! V
2T ZD+BUDGET ECMN +154.22@* 616.88@* UNL .00 TC V
3T EP+EUROPCAR EBMN +156.42@ 625.65@ UNL .00 STC V
4O ZR+DOLLAR ECMN +121.57@* 656.50@* UNL .00 ! V
5T SX+SIXT ECMR +130.87@ 779.04@ UNL .00 !!! V
6T AL+ALAMO MCMN +141.00@* 836.85@* UNL .00 !!! V
7T ZL+NATIONAL R MBAR +211.28@* 845.13@* UNL .00 ST! V
8T ZE+HERTZ ECMN +176.34@ 1298.85@ 250K 1.28 !!! V
9T ZI+AVIS XXAR +507.83@* 2071.80@* UNL .00 TC V
** EXTRA CHARGES MAY APPLY ON RATES BELOW **
10T TS I T S CARS EBMN 132.19@ UNL .00 !!! V
11T ZU AUTO EUROPE EBMN 179.78@* UNL .00 !!!
@-RATE CONVERTED *-EXTRA HOUR/DAY MAY APPLY +-C/A PLUS RATE
S-SURCHARGES T-TAXES C-COVERAGE V-VEHICLE INFORMATION
NO MORE ITEMS
  
```

The first line of the response displays the three-character airport code, city name, country code, and airport name, followed by the type of currency the rates are displayed in.

The second line displays the arrival and return information, showing the two-character day of the week indicator, and the pick-up and drop-off dates and times.

The third line is an informational line instructing you that extra charges may apply and that you should check the policies of the individual car rental company. It is important to check the car company's policy pages, as they advise you of information regarding the rate. This information can inform you of whether the rates include tax, and whether there are additional charges for insurance.

Here are the first two lines of the availability and rates information:

1T	ZT+THRIFTY	A TYPE MBMN	DAILY-QAR +103.15@	ESTIMATED-QAR 568.37@	KM/M UNL	CHRG .00	STC V !!! V
-----------	-------------------	------------------------------	-------------------------------------	--	---------------------------	---------------------------	------------------------------

The following table describes the availability and rates information:

COMPONENT	IDENTIFIES
1T	Line number and location of the car company office The letters indicate: T Terminal building O Off the terminal premises
ZT+	Car company code and the Complete Access plus indicator When there is a space between the car company code and the company name, it indicates that this car company is standard access.
THRIFTY	The full car company name
A TYPE MBMN	Availability status, car-type column When a blank appears in the availability status column, it indicates that the car is available. The letter R in this column indicates that the car is on request. Car types with a closed status are not displayed. The car-type column displays the four-character car type for this rate.
DAILY-QAR +103.15	+ Means complete access plus rate Rate plan, currency code, rate The rate plan is based on the rental period specified in your entry, and can be daily, weekly, monthly, or weekend.
@	Rate indicator The @ sign indicates that the rates have been converted. Rates are converted: <ul style="list-style-type: none"> • If you are viewing rates for a location in your own country, but they have been loaded in the system using another currency. • If you use the /FC- option to change the rates.
*	Additional charge indicator The asterisk (*) appears next to the rate to indicate that extra charges, either by the hour or the day, can apply to the rate.

Explanation continued:

COMPONENT	IDENTIFIES
KM/M UNL	Kilometer or mileage column and the number of kilometers or miles allowed for that rate UNL indicates unlimited. When a specific number of kilometers or miles apply to that rate, the number is entered here followed by either K (kilometers) or M (miles).
CHRG .00	Charge column and the additional charge for extra kilometers or miles
STC	Surcharge, Tax , coverage information Exclamation mark (!) indicates Surcharge, Tax, or Coverage is either optional or mandatory, but included in the rate.
V	A letter "V" in the "v" column indicates there is information about the type of vehicle

SINGLE-COMPANY DISPLAY

You use the two-letter car rental company code to request car availability and rates display for a specific company. The resulting display includes all car types supported by the requested company at the specified location. For a single-company display, you can only enter an airport code. The rates are displayed from lowest to highest.

To request availability for specifying car company and vehicle type, enter:

CAZENCE20JUN-23JUN/ARR-1000-1800/VT-ECMN

System Response:

```

CAZENCE20JUN-23JUN/ARR-1000-1800/VT-ECMN
*** HERTZ          COMPLETE ACCESS PLUS RATE AVAILABILITY ***
ZE+NICE*  R)      /FR      NCE          OPENING HOURS:06:00 -24:00
AEROPORT DE NICE COTE D'AZUR
ARRIVAL:TU20JUN06/10:00   RETURN:FR23JUN06/18:00
IATA\ARC NOT RECOGNIZED BY ZE-SEE KEYWORD TIPS
                                CHECK POLICIES: USE CR
  TYPE  A   DAILY-QAR  ESTIMATED-QAR  KM/M  CHRG      RCODE  STC  VPGDY
1  ECMN           176.34@    1298.85@   250K   .29      J3A4FR  !!!  V
                                JOUR INCL 250 KM
2  EDMR           214.01@    1479.07@   250K   .30      J3A4FR  !!!  V
                                JOUR INCL 250 KM
3  CCMR           238.16@    1594.60@   250K   .33      J3A4FR  !!!  V
                                JOUR INCL 250 KM
4  CDMR           238.16@    1594.60@   250K   .31      J3A4FR  !!!  V
                                JOUR INCL 250 KM
5  CDAR           297.38@    1877.88@   250K   .33      J3A4FR  !!!  V
                                JOUR INCL 250 KM
@-RATE CONVERTED *-EXTRA HOUR/DAY MAY APPLY
S-SURCHARGES      T-TAXES      C-COVERAGE  V-VEHICLE INFORMATION
P-ADVANCE PAYMENT G-GUARANTEE D-DEPOSIT   Y-POLICY INFORMATION
MORE
    
```

CAR AVAILABILITY AND RATES FROM A FLIGHT SEGMENT

You can request car availability and rates display for a multi or single-company by referring to a flight segment in a PNR. This can be done before or after end transaction (ET).

RP/DOH1A0980/DOH1A0980	AA/SU	20MAR07/1546Z	3EHYSE
1. MINHAS/ZAFAR MR			
2	QR 102 F 15APR 7 DOHDXB HK1	0050 0255 15APR E	QR/
3	QR 111 F 18APR 3 DXBDOH HK1	1700 1700 18APR E	QR/
4	AP DOH +974 4667579 - AMADEUS QATAR - A		
5	TK OK20MAR/DOH1A0980		

To request car availability and rates display for a multi-company display in London, enter: **CAS2**

AMADEUS CARS RATE AVAILABILITY CHECK POLICIES: USE CT OR CR								
DXB DUBAI/AE								
ARRIVAL: SU15APR07/02:55			RETURN: WE18APR07/16:00					
	A	TYPE	DAILY-QAR	ESTIMATED-QAR	KM/M	CHRG	STC	V
1T	ZR+DOLLAR	ECMR	+79.35@*	317.42@*	UNL	.00	!	V
2T	ZT+THRIFTY	ECMR	+83.71@	354.64@	UNL	.00	!!!	V
3T	ZD+BUDGET	EDMR	+90.99@*	363.96@*	UNL	.00	!	V
4T	AD+ADVANTAGE	CCAR	+92.81@*	371.24@*	UNL	.00	!!!	V
5T	FX+FOX RAC	ECMR	+96.49@*	385.94@*	UNL	.00		V
6T	ZI+AVIS	ECMR	+118.93@*	475.71@*	UNL	.00		C V
7T	ZE+HERTZ	EDMR	+156.59@	661.04@	UNL	.00	!	C V
@-RATE CONVERTED *-EXTRA HOUR/DAY MAY APPLY +-C/A PLUS RATE								
==EXACT MATCH &-UPSELL >-ALTERNATE								
NO MORE ITEMS								

The system automatically applies the pick-up and drop-off dates to the car availability and rates display as follows:

- The pick-up date is the date of the flight arrival.
- The drop-off date is the date of departure of the following flight segment.

When a flight segment does not follow, the system automatically assumes a one-day rental. You must add the return time to your entry, and a drop-off date if applicable.

CAR-TYPE CODES

Each car-type code consists of four letters, one letter from each of the following categories: class, type, gearshift, and air-conditioning.

Help page for Car codes: [HECARCODES:](#)

CAR-TYPE CODES			

AMADEUS USES STANDARD ACRISS CODES. FOR EXAMPLE:			
ECMN			
WHERE - E IS THE CLASS			
C IS THE TYPE			
M IS THE TRANSMISSION TYPE			
N IS AIR CONDITIONING (YES OR NO)			
CLASSES:	M MINI	F FULL-SIZE	
	E ECONOMY	P PREMIUM	
	C COMPACT	L LUXURY	
	I INTERMEDIATE	X SPECIAL	
	S STANDARD		

TYPES:	C 2/4 DOOR CAR	P PICK-UP
	B 2-DOOR CAR	S SPORT
	D 4-DOOR CAR	T CONVERTIBLE
	W WAGON	F 4-WHEEL DRIVE
	V VAN (6 OR MORE PSGRS)	J ALL-TERRAIN
	L LIMOUSINE	X SPECIAL
	K TRUCK	R RECREATIONAL VEHICLE
TRANSMISSION TYPES:	A AUTOMATIC	
	M MANUAL	
AIR CONDITIONING:	R YES	
	N NO	
SO ECMN MEANS: ECONOMY CLASS, 2/4 DOOR, MANUAL TRANSMISSION, NO AIR CONDITIONING.		
YOU CAN USE ASTERISKS, IN ANY POSITION, TO INDICATE ALL. SO TO SEARCH FOR ANY CAR SO LONG AS IT IS AUTOMATIC, ENTER: /VT-**A		

CAR AVAILABILITY OPTIONS

The following table describes some of the options that you can add to your car availability and rates display to request a more detailed display.

OPTION	EXPLANATION/EXAMPLE
/CO-	<p>Company</p> <p>Use this option to change a multi-company display to a single company display.</p> <p>/CO-EP -or- /CO-EP-ZI (up to five car company codes)</p> <p>To change a single-company display to a multi-company display, enter: CA/CO-YY</p>
/DD-	<p>Drop-Off Date</p> <p>You use this option to change the drop-off date in your existing display.</p> <p>/DD-19NOV</p> <p><i>Note:</i> Can only be used in a re-option entry.</p>
/DO-	<p>Drop-Off Location</p> <p>Use this option to change the drop-off location in your existing display.</p> <p>/DO-FRA IATA code</p> <p>/DO-NCEC01 Amadeus location code</p> <p>/DO-FRPAR607* Car company specific location code</p> <p>/DO-AB Item number from a car location list display</p>
/DT-	<p>Pick-Up Date</p> <p>Use this option to change the pick-up date in your existing display.</p> <p>/DT-14SEP</p> <p><i>Note:</i> Can only be used in a re-option entry.</p>
/FC-	<p>Foreign Currency</p> <p>Use this option to show rates in a currency other than the currency of your location. You can use either the ISO country code or the currency code.</p> <p>/FC-DE -or- /FC-DEM</p>
/LO-	<p>Location</p> <p>Use this option to change the location of your existing display. Options you entered in your initial entry are retained in the new display.</p> <p>/LO-CDG -or- /LO-AB -or- /LO-PARC01</p>

Car availability option codes continued:

OPTION	EXPLANATION/EXAMPLE
/RC-	<p>Rate Code</p> <p>Use this option to request a rate category and rental period. (two – eight characters)</p> <p>/RC-PW-</p>
/VT-	<p>Vehicle Type</p> <p>Use this option to request a specific vehicle type.</p> <p>/VT-ECMN -or- /VT-E -or- /VT-ECMN-**M</p> <p><i>Notes:</i> You can enter the full four-letter code or just the first letter of the vehicle type.</p> <p>You can request up to five specific vehicle types, or elements of the vehicle type, where asterisks (*) replace a letter to indicate all.</p> <p>Trailing blanks are treated as asterisks, so **M is the same as **M*.</p>

RATE CATEGORIES AND RATE PLANS

Currently Amadeus supports ten different rate categories and four different rate plans. Using the /RC- option, you can display rate categories and rate plans other than those rates automatically displayed by the system.

The rate categories are:

CODE	CATEGORY	EXPLANATION
A	Association	Applies to members of associations that have special rates
B	Business	Applies to non-negotiated business rates
C	Corporate	Applies to contracts or percentage discounts for corporate clients
G	Government	Applies to negotiated rates for corporate employees on business
I	Industry	Includes special rates for travel industry personnel
K	Package	Applies to rates offered as part of a package tour
L	Inclusive	Includes the amounts of the additional charges, if applicable
R	Credential	Passenger must provide what rate specifies: for example coupon or identification
S	Standard/Promotional	Applies to a discretionary rate available for specific dates, times, and locations
U	Consortium	Applies to special rates for travel consortiums or groups
V	Convention	Includes rates for specific conventions

The rate plans are:

CODE	PLAN	EXPLANATION
D	Daily	One to four rental days, unless a weekend applies <i>Note:</i> One rental day can be up to 25 hours.
E	Weekend	Pick up after Thursday noon, minimum two days, maximum four days Pick up Friday, minimum one day, maximum three days Pick up Saturday, minimum one day, maximum two days Pick up Sunday, minimum one day, maximum one day
M	Monthly	28 or more rental days
W	Weekly	5-27 rental days

CAR RATES FEATURES / CAR TERMS

You use the car rates features / car terms display to verify the rules for a rental from a car availability and rates display, or directly from a car element in the PNR.

To display car rates features/ car terms from a specific line in a car availability and rates display, enter:

CR2 - For Complete Access Plus (+).

CT2 - For Complete Access and Standard Access.

From the PNR:

RTSVCC4 - Where "4" indicates the car segment number.

CAR SELL

You can make a car sell entry in the following ways:

- Referencing a specific line number in a car availability and rates display
- Referencing a specific line number in a car location list display
- Referencing a PNR flight segment
- Direct sell entry

You can sell a car either in Complete Access plus, Complete Access or standard access, depending on the car company.

Complete Access plus able you to make real time bookings in the participating car company's system.

Complete Access enables you to make real time bookings in the participating car company's system. The reservation is simultaneously created in systems, Amadeus and the car company. The confirmation number for the booked car segment is immediately returned.

Car companies that participate in Amadeus Complete Access are identified by a slash (/) following the company code. The PNR must contain a name element before you can make a sell entry. If more than one name exists in the PNR, passenger association is required.

When you book a car for a car rental company using standard access, the confirmation field is left blank, until it is received from the car company.

SHORT SELL

To request a car from a specific line in a car availability and rates display, enter: **CS1**

System Response:

```

--- RLR ---
RP/DOH1A0980/DOH1A0980          AA/SU  20MAR07/1615Z   3EHYSE
DOH1A0980/0001AA/20MAR07
  1.MINHAS/ZAFAR MR
  2  QR 102 F 15APR 7 DOHDXB HK1  0050 0255  15APR  E  QR/HJ74D
  3  CCR ZR HK1 DXB 15APR 18APR ECMR/BS-00007000
    /ARR-QR0102-0255/DO-DXB/ES-*ZR*AED 320.28/NM-MINHAS ZAFAR
    MR/RC-26DLY/RG-*ZR*AED80.70DY-UNL KM-0F/RT-1600
    /CF-V3277911 *ZR+
    *** DOLLAR ***
    ALTERNATE RATE CONFIRMED
    PLEASE CONTACT DOLLAR AT 1-800-527-7752 REGARDING COMM PAYMT
    **SEE RTSVCC**
  4  QR111 F 18APR 3 DXBDOH HK1  1700 1700  18APR  E  QR/HJ74D
  5  AP DOH +974 4667579 - AMADEUS QATAR - A
  6  TK OK20MAR/DOH1A0980
    
```

For Car Rate Features from the PNR:

RTSVCC3 - Where "3" indicates the car segment number.

System Response:

```

RP/DOH1A0980/DOH1A0980          AA/SU  20MAR07/1616Z   3EHYSE
DOH1A0980/0001AA/20MAR07
  3  CCR ZR HK1 DXB 15APR 18APR ECMR/BS-00007000
    /ARR-QR0102-0255/DO-DXB/ES-*ZR*AED 320.28/NM-MINHAS ZAFAR
    MR/RC-26DLY/RG-*ZR*AED80.70DY-UNL KM-0F/RT-1600
    /CF-V3278084 *ZR+
RATE INFORMATION ----- R - RAT
ESTIMATED TOTAL / CURRENCY:AED                320.28
INCLUSIVE OF
  BASE RATE    4DAYS/  HOUR                320.28

  RATE          CURRENCY:AED                80.07/    UNL
  EXTRA DAY          80.07/    UNL
  EXTRA HOUR        22.42/    UNL
VEHICLE TYPE INFORMATION ----- V - VEH
  TYPE GRP / MAKE MODEL DESCRIPTION          DRS  SEAT BAG  BOOT
  ECMR
  REFER TO POLICY PAGE CPOZRXXX/VEH
GUARANTEE ----- G - GUA
  364 DAYS - GUARANTEED UNTIL 18MAR08 IF BOOKED TODAY
  RATE GUARANTEED FOR 364 DAYS
LOCATION INFORMATION ----- L - LOC
    
```

CAR SELL OPTIONS

The following table describes the options you can add to a car sell display:

OPTION	EXPLANATION/EXAMPLE
/BS-	Booking Source Mandatory and system generated, but you can replace it with another IATA number. /BS-98765436
/CD-	Customer Corporate Identification Number Use this option to enter the customer's corporate identification number, if available. /CD-3456HJ90
/DD-	Drop-Off Date You use this option to change the drop-off date in your existing display. /DD-19NOV <i>Note:</i> Can only be used in a re-option entry.
/DO-	Drop-Off Location Use this option to change the drop-off location in your existing display. /DO-FRA IATA code /DO-NCEC01 Amadeus location code /DO-FRPAR607* Car company specific location code /DO-AB Item number from a car location list display
/DT-	Pick-Up Date Use this option to change the pick-up date in your existing display. /DT-14SEP <i>Note:</i> Can only be used in a re-option entry.
/FP-	Form of Payment Use this option to enter the form of payment for the car voucher. The credit card approval code can also be entered in this field, prefixed with the letter N. /FP-CASH -or- /FP-CCAX47876528987610005 EXP039xN22
/FT-	Frequent Traveler Use this option to add the identification of a person belonging to an airline frequent traveler program. /FT-P45098

Car sell options continued:

OPTION	EXPLANATION/EXAMPLE
/G-	<p>Guarantee</p> <p>This option allows you to guarantee bookings for specific vehicle types, rate plans, or booking codes.</p> <p>/G-CASH -or- /G-CHECK -or- /G-CCAX37465648756EXP039x /G-VOUCHER -or- /G-MCO(MCO number) /G-BS(booking source) -or- /G-CD(corporate discount) /G-ID(customer identification)</p>
/ID-	<p>Customer Identification</p> <p>Use this option to enter the passenger's own car company's identification number.</p> <p>/ID-5698GH12</p>
/PUP-	<p>Pick-Up Location</p> <p>Use this option to enter the pick-up location, if other than an airport location, for locations not listed in Amadeus.</p> <p>/PUP-FRPAR607* Car company location code</p>
/RC-	<p>Rate Code</p> <p>Use this option to request a rate category and rental period. (two – eight characters)</p> <p>/RC-PW-</p>
/RQ-	<p>Rate Quoted</p> <p>Use this field to enter the rate that was quoted when creating a passive car segment.</p> <p>/RQ-FRF229.00- UNL DY</p>
/SI-	<p>Supplementary Information</p> <p>Use this option to enter supplemental information in free-flow text for the rental car.</p> <p>/SI-RED CAR REQUIRED</p>
/SQ-	<p>Special Request</p> <p>Use this option to request a special service or a specific type of equipment. You can specify a maximum of 3 special equipment codes.</p> <p>/SQ-PHN -or- /SQ-PHN-CST</p> <p><i>Note:</i> Not all codes are accepted by all car companies.</p>
/TK-	<p>Tracking</p> <p>Use this option to enter any promotional coupon information, authorization numbers, voucher information, or other miscellaneous information.</p> <p>/TK-PC57309567</p>

Car sell options continued:

OPTION	EXPLANATION/EXAMPLE
/VT-	<p>Vehicle Type</p> <p>Use this option to request a specific vehicle type.</p> <p>/VT-ECMN -or- /VT-E -or- /VT-ECMN-**M</p> <p><i>Notes:</i> You can enter the full four-letter code or just the first letter of the vehicle type.</p> <p>You can request up to five specific vehicle types, or elements of the vehicle type, where asterisks (*) replace a letter to indicate all.</p> <p>Trailing blanks are treated as asterisks, so **M is the same as **M*.</p>
/**-	<p>Agency Accounting Information</p> <p>Provides the ability to include agency accounting information for the car segment. This information is displayed in the car segment, but is not sent to the car company.</p> <p>CS3B/**-ACCOUNT 34</p>

SPECIAL EQUIPMENT

You can decode all of the above special equipment codes using the **CE** transaction.

To decode a three-letter special equipment code, enter: **CE PHN**

System Response:

```
**AMADEUS CARS   SPECIAL EQUIPMENT**  
  
CODE   EQUIPMENT  
  
PHN - MOBILE PHONE
```

To see a list of special equipment codes, enter the **CE** transaction code followed by the letter of the alphabet you want the list to start at. For example to look up the code for a child seat: **CEC**

System Response:

```
**AMADEUS CARS   SPECIAL EQUIPMENT**  
  
CODE   EQUIPMENT  
  
CAL - CAR ALARM  
  
CAM - CAMCORDER  
  
CBR - CITIZENS BAND RADIO  
  
CBS - CHILD BOOSTER SEAT  
  
CCL - CRUISE CONTROL  
  
CCT - CRUISE CONTROL  
  
CDD - COMPUTERIZED DRIVING DIRECT  
  
CLS - CENTRAL LOCKING SYSTEM  
  
CSB - CHILD SEAT FOR BABY  
  
CSI - CHILD SEAT FOR INFANT  
  
CST - CHILD SEAT FOR TODDLER  
  
DAB - DRIVER SIDE AIRBAG  
  
MORE
```

The following is a list of optional equipment that you can request using the /SQ- option. This equipment is subject to availability and local charges. You can specify a minimum of 3 and a maximum of 15 characters.

Code	Explanation	Code	Explanation
ABS	Anti-lock Braking System	LUG	Luggage Rack
AIR	Air Conditioning	NSK	Non Smoker Car
ATD	Anti-Theft Device	PAB	Power-Assisted Brakes
BYC	Bicycle Rack	PAS	Power-Assisted Steering
CAL	Car Alarm	PAX	Number of Passengers
CBR	CB Radio	PDL	Power Door Locks
CCT	Cruise Control	PHN	Mobile Phone
CLS	Central Locking System	PWS	Power Windows
CSB	Baby Seat	RAD	Radio
CSI	Infant Seat	RSB	Rear Seat Belt
CST	Child Seat	SKR	Ski Rack
DAB	Drive Side Airbag	SKV	Ski Equipped Vehicle
DSL	Diesel	SNO	Snow Chains
FMR	FM Radio	STR	Winter Tires
FRT	Front-Wheel Drive	SUR	Sun Roof
HCH	Hatchback	TAP	Cassette Player
HCL	Left-hand Drive	TEL	Telephone
HCR	Right-hand Drive	TRH	Trailer
ICS	Integrated Child Safety Seat	TSW	Tilt Steering Wheel
LDP	Laser Disc Player	TVI	Television
LFF	Lead Free Fuel		

DIRECT CAR SELL

This sell transaction does not require a car availability and rate display. When you have all the required information, you can make a direct sell entry to sell a car. When you make a direct sell entry, the system automatically checks the availability for the specified car company and location.

The elements required in a direct sell are:

- Car company code
- Airport code
- Pick-up and drop-off dates, if different from default dates, pick-up today for one day rental
- Arrival and departure time information
- Vehicle type

An example of a direct sell entry is:

CSZRDXB15APR-3/VT-ECMR/ARR-0300-1500

```

--- RLR ---
RP/DOH1A0980/DOH1A0980          AA/SU  20MAR07/1621Z  3EHYSE
DOH1A0980/0001AA/20MAR07
  1. MINHAS/ZAFAR MR
  2  QR 102 F 15APR 7 DOHDXB HK1  0050 0255  15APR  E  QR/HJ74D
  3  CCR ZR HK1  DXB 15APR 18APR ECMR/BS-00007000/ARR-0300
    /ES-*ZR*AED 320.28/NM-MINHAS ZAFAR MR/RC-26DLY
    /RG-*ZR*AED80.70DY-UNL KM-0F/RT-1500/CF-V3278784 *ZR/
    **SEE RTSVCC**
  4  QR 111 F 18APR 3 DXBDOH HK1  1700 1700  18APR  E  QR/HJ74D
  5  AP DOH +974 4667579 - AMADEUS QATAR - A
  6  TK OK20MAR/DOH1A0980
    
```

AMADEUS HOTELS

The Amadeus Hotel system offers you detailed information on room availability, rates and hotel features, for an extensive number of properties in cities all over the world. Amadeus also has agreements with hotel companies to sell rooms directly through their reservation systems. These agreements are known as Amadeus Complete Access and Amadeus Complete Access +.

For most properties in Amadeus Hotels, you receive a confirmation number within seconds of making a sell transaction. With the remainder of the properties, a teletype message requesting confirmation is automatically sent to the hotel company after you have made a sell transaction

ENCODING AND DECODING A HOTEL CHAIN

The following table describes the entries you can make to encode and decode a hotel chain name or a hotel chain two-character code.

ENTRY	EXPLANATION
DNH MARRIOTT	Encodes a hotel chain name
DNH EM	Decodes a hotel chain's two-character code

AIS PAGES

The following table describes the Amadeus Information System (AIS) pages that you can access to display information on hotel chains.

ENTRY	DISPLAYS
GGHTL	General reference pages for hotels
GG HTL xx GG HTL EM	Information for a specific hotel chain (xx = hotel chain two-character code)
GG HTL INFO	Information pages providing a summary of all changes and additions to the hotel system

To display Information for Specific hotel chain "EM", entry: **GGHTL EM**

System Response:

```

*****
*
*  EM *  ALL  MARRIOTT  BRANDS *  EM  *
*
*    MC / BR / RC / TO / CY / FN / XV / VC / ET
*
*              GENERAL  INDEX
*
*****

-----
KEYWORD                TOPIC DESCRIPTION                ENTRY
-----
WHO ..... WHO IS EM ..... GGHTLEMWHO
NEWS ..... ALL THE LATEST NEWS ..... GGHTLEMNEW
HELP ..... HELP CONTACTS ..... GGHTLEMHEL
    
```

REQUESTING HELP

If you want more information on a subject, consult the central system online help pages. Enter HE followed by a quick path. For example a transaction code: **HE HA**

You can also enter **HE** followed by a keyword. For example: **HE HOTEL**

You can find all quick paths that exist for fare quote in **HE HOTEL QPS**. If you cannot find information in online help, contact your local help desk.

If you are unsuccessful with an entry, and the system informs you to **CK FORMAT**, enter **HE** followed by a slash. The system then routes you to the appropriate help page for that entry. For example, enter: **HE/**

HOTEL LIST

The hotel list display provides you with a complete list of hotels in a specific city in alphabetical order. The display contains the hotel name, chain code, area location and recommended type of transportation from the airport to the hotel.

To request a hotel list for Paris, enter: **HL DOH**

AR	TR	CTY	HOTEL NAME	ALL AREAS	QA DOH
AA	D T	DOH	MU!MILLENNIUM HOTEL DOHA		
AB	R F	DOH	SI!SHERATON DOHA HOTEL AND RESORT		
AC	R T	DOH	IC!HOTEL INTER-CONTINENTAL DOHA		
AD	D T	DOH	MK!MOEVENPICK HOTEL DOHA		
AE	S T	DOH	UZ!LE MIRAGE SUITE		
AF	N T	DOH	FS+FOUR SEASONS HOTEL DOHA		
AG	E F	DOH	MC!MARRIOTT DOHA		
AH	N T	DOH	LW!GRAND REGENCY HOTEL		
AI	S T	DOH	MK!MOEVENPICK TOWER DOHA		
AJ	S T	DOH	RG!RYDGES PLAZA DOHA		
AK	D T	DOH	OI!AL SADD		
AL	D T	DOH	UZ!MERWEB HOTEL		
END OF DISPLAY					

OPTIONS FOR HOTEL LIST DISPLAY

Following are the options to display hotel list

Hotel List for specific Location	HL LON
Hotel List for Every Marriott	HL EM LON
Hotel List for Marriott Chain	HL MC LON
Hotel List for specific name	HL LON/HN-Marriott
Hotel List for Marriott at City Center	HL MC LON/AR-D
Search for hotels close to Eiffel Tower	HLPAR/RP-ATT-EIFFEL

AREA IDENTIFIERS:

The area locations you can request are:

North of city center – N	Airport – A	West of City Center - W
East of city center – E	Downtown – D	Resort – R
South of City center – S		

To Display Hotel List for Marriott Chain in London, Entry: **HLLON/HN-MARRIOTT**

System Response:

SEE ALSO: LHR LGW LTN STN LCY						
AR	TR	CTY	HOTEL NAME	ALL AREAS	GB LON	
AA	R	T	LON	MC!MARRIOTT LONDON MAIDA VALE		
AB	D	T	LON	MC!MARRIOTT REGENTS PARK		
AC	D	T	LON	VC!MARRIOTT GRAND RESIDENCE 47 PARK STREET		
AD	D	T	LON	MC!MARRIOTT LONDON W INDIA QUAY		
AE	S	T	LON	MC!MARRIOTT WALTHAM ABBEY		
AF	D	T	LON	MC!MARRIOTT LONDON COUNTY HALL		
AG	N	T	LON	MC!MARRIOTT EXEC APTS W INDIA QUAY		
AH	D	T	LON	MC!MARRIOTT LONDON KENSINGTON		
AI	D	T	LON	MC!MARRIOTT LONDON PARK LANE		
AJ	D	T	LON	MC!MARRIOTT LONDON GROSVENOR SQUARE		
AK	E	T	LON	MC!MARRIOTT BEXLEYHEATH		
AL	D	T	LON	MC!MARRIOTT MARBLE ARCH		
END OF DISPLAY						

EXPLANATION OF HOTEL LIST HEADER COLUMNS:

AR	Area
TR	Transportation
CTY	City
Hotel Name	Chain Code and Property Name
AA	Line Reference
D	Area of City where the hotel is located (Down Town)
T	Recommended form of transportation between the airport and the hotel: in this case, T (Taxi)
LON	Actual city or Airport where the hotel is located.
MC !	Chain Code and Access Level
Marriott London County Hall	Hotel Name

HOTEL FEATURES

Hotel features displays give information about a hotel, such as the address and telephone number, features, policies, and services.

To display Hotel Features, Enter:

From a multi property HA display	HF2
By hotel chain & property identifiers	HFEMBCN444
From an HL display	HFMC
Specified categories only (1-3) using codes & keywords	HF2-L-DEP-F
Revert all categories	HF

CATEGORIES

The category codes are:

Deposit requirements	D or DEP	Location	L or LOC
Extra charges	E or EXT	Others	O or OTH
Facilities	F or FAC	Policy information	P or POL
Guarantee requirements	G or GNT	Stay minimum/maximum	S or STA

HOTEL AVAILABILITY:

You use the hotel availability functionality to search for hotels with rooms available by using options you can tailor the display to suit your requirements.

You can display hotels for dates up to 361 days in the future and 3 days in the past. An availability display remains active for 10 minutes, after which time you must re-enter the command.

There are three types of hotel availability displays:

- [Multi-property display](#)
- [Single-property display with hotel complete or hotel standard access](#)
- [Single-property with hotel complete access plus or Amadeus dynamic access](#)

A single-property display takes the information from the Amadeus database.

With Dynamic access (!) & CA+ the information comes directly from the hotel chain's reservation system, and not from the Amadeus database. The format is slightly different, and it includes a description of each rate.

Marriott hotel chain has dynamic access (!) and that the rate range you see comes directly from the Marriott hotel chain's central reservation system.

DISPLAY HOTEL AVAILABILITY OPTIONS:

Multi property, one night stay for today	HA LON
Multi property for Specific dates	HA LON10MAR-15MAR
Multi property for Number of Nights	HA LON10MAR-4
Specific Marriott chain	HA MC LON10MAR-15MAR
Or every Marriott EM	HA EM LON10MAR-15MAR
Double Occupancy	HA LON15MAR-2/RT-2
Today one night stay, specific chain	HA EM ATH
Today one night stay, specific hotel	HA MC ATH
Single Property Display	HA 1

MULTI-COMPANY AVAILABILITY AND RATES DISPLAY

A multi-property hotel availability display shows, for each property listed, the lowest room/rate combination found, and also the highest.

To request a multi-company display for unqualified rates in Paris (PAR), enter:

HAPAR15APR-19APR -or- **HAPAR15APR-4**

You can enter the number of nights in place of the check-out date. When you do not specify the number of nights or the check-out date, the system assumes a one-night stay.

System Response:

FR PAR	ALL AREAS	SU 15APR07-19APR07	*SGL*
** RT*SOFITEL SEVRES*NEWLY RENOVATED*IDEAL FOR BUSINESS AND			
** LEISURE*BEST RATE FR 139EUR AND GET A 10%COM >HARTPARSOF			
		AR TR	CUR
1	RT+MERCURE PARIS LAFAYETTE 2*	D T	EUR
	=	110.00-135.00	
2	RT+MERCURE MONTY OPERA 3*	D T	EUR
	=	95.00-165.00	
3	BW!BEST WESTERN ASTRA-OPERA	D R	EUR
	=!	159.00-263.00	
MORE			

Amadeus automatically displays different hotel properties each time you request availability. This ensures an unbiased display.

Unless you specify otherwise in your entry, the system always displays rates for single occupancy, or one person per room, regardless of the number of beds. The system displays the rates in a single line with the least expensive rate shown in the first position, and the most expensive in the second position.

SINGLE-COMPANY DISPLAY

To display Hotel Availability for London on Marriot during 12Dec-16Dec, Enter:

HALON12DEC-16DEC/HN-MARRIOTT

System Response:

GB LON	ALL AREAS	TU	12DEC06-16DEC06	*SGL*
** *TI* 4*	DELUXE CUMBERLAND HTL FM ONLY	89GBP	- LUXURY TOWER	
** HTL FM 70GBP *	CENTRAL LON 4*DLX	GUOMAN HTLS FM 99GBP	*TI*	
			AR TR CUR	
1 MC!MARRIOTT BEXLEYHEATH			E T GBP	
		!	60.00-144.00	
2 MC!MARRIOTT LONDON PARK LANE			D T GBP	
		!	60.00-600.00	
3 MC!MARRIOTT LONDON GROSVENOR SQUA			D T GBP	
		!	60.00-399.00	
4 MC!MARRIOTT LONDON COUNTY HALL			D T GBP	
		!	60.00-599.00	

EXPLANATION OF HOTEL AVAILABILITY HEADER COLUMNS:

GB LON	ALL AREAS	TU	12DEC06-16DEC06	*SGL*
GB LON	Country (Great Britain) and City (London)			
ALL AREAS	Area of the city requested: default is All Areas			
TU	Day of the Week			
12DEC06-16DEC06	Check-In and Check-out dates for four Night			
SGL	Shows that the Rates are for Single-occupancy			

EXPLANATION OF HOTEL RATES COLUMNS

1	MC!MARRIOTT BEXLEYHEATH	!	AR TR CUR	E T GBP	60.00-144.00
----------	--------------------------------	----------	------------------	----------------	---------------------

1	Line of the Display
MC	Hotel Chain Code
!	Access Level (Dynamic Access)
MARRIOTT BEXLEYHEATH	Hotel Name
E	Location (East)
T	Transport Recommended (Taxi)
GBP	Currency (Pound)
!	Display is Real-Time Dynamic Access
60.00-144.00	The Rate Range for Available Rooms

HOTEL RATES

To display Hotel rates and Room type available through Displayed Hotel availability of Multiple-properties Hotel. For example Hotel on line 2 of Display, Enter: **HA2**

System Response:

**** MARRIOTT HTLS RSTS ****			
GB LON		TU 12DEC06-16DEC06	*SGL*
MC!MARRIOTT LONDON PARK LANE		LONPLM D TAXI GBP	
PLACE BED TYPE AND NS REQS IN /SI			
1) 242.00		21 DAY ADVANCE PURCHASE DELUXE ROOM RATE	
ROH***	D *	(KING/QUEEN/2 TWINS) RESTRICTIONS APPLY /	
		DEPOSIT TAKEN * NO CHANGES ALLOWED *	
2) 285.00		REGULAR RATE DELUXE ROOM (KING/QUEEN/2 TWIN	
ROHRAC	G *	BEDS) * SPACIOUS ROOM EQUIPPED WITH HIGH	
		SPEED INTERNET ACCESS * SWIMMING POOL *	
3) 335.00		HYDE PARK VIEW CLUB ROOM (KING/2 TWINS) *	
A**RAC	G	SPACIOUS ROOM WITH HIGH SPEED INTERNET *	
		EXECUTIVE LOUNGE ACCESS * SWIMMING POOL *	
4) 385.00		PARK VIEW EXECUTIVE ROOM (KING BED WITH	
ROH***	G	SEPARATE SEATING AREA) WORKDESK, ACCESS TO	
		HIGH SPEED INTERNET, ACCESS TO EXEC LOUNGE	
5) 600.00		ONE BEDROOM SUITE (KING BEDROOM, SEPARATE	
ROH***	G	LOUNGE, VIEW OF HYDE PARK) * HIGH SPEED	
		INTERNET ACCESS * ACCESS TO EXEC LOUNGE *	

HOTEL PRICING & FEATURES

Hotel pricing is a display that you can request from a single-property hotel availability display or from a hotel PNR segment.

It is available for hotels in dynamic access (**DA**) and complete access plus (**CA+**) only. The information on hotel pricing displays is supplied directly from the hotel chain's own reservation system; the display shows information relevant to the rate and the rules governing the rate only.

DISPLAY HOTEL PRICING OPTIONS:

Move to Pricing & Feature from HA option	HP 3
Pricing & Feature from PNR	HP S3
Pricing & Feature categories (1-3)	HP 3-L-P-F

CATEGORIES FOR PRICING & FEATURES:

Location	= L	Policy	= P	Deposit	= D
Stay	= S	OTH INF	= O	Guarantee	= G
Extra Charges	= E	Facilities	= F		

Categories: L-Luxury, F-First Class, S-Standard, T-Tourist

To display hotel pricing & features for sold hotel or before sell from single property display. For example room type on line 2 of hotel rates display, enter: **HP 2**

System Response:

```

**** MARRIOTT HTLS RSTS ****
GB LON                                TU 12DEC06-16DEC06          *SGL*
MC!MARRIOTT LONDON PARK LANE          LONPLM
-----RATE INFORMATION-----R - RAT
      285.00 GBP          ROHRAC    G *
      285.00 GBP PER NIGHT STARTING 12DEC06 FOR 3 NIGHT(S)
      189.00 GBP PER NIGHT STARTING 15DEC06 FOR 1 NIGHT(S)
      1044.00 GBP TOTAL RATE STARTING 12DEC06 FOR 4 NIGHT(S)
COMMISSION: COMMISSIONABLE RATE
HTL/BC-00REGA
-----CANCELLATION POLICIES-----C - CXL
CXL FEE IF CXLD AFTER 6 PM DAY OF ARRIVAL, HOTEL TIME
$334.87      CANCEL FEE PER ROOM
-----BOOKING REQUIREMENTS-----B - BOO
MINIMUM STAY: NO MINIMUM
MAXIMUM STAY: NO MAXIMUM
GUARANTEE REQUIRED
-----ROOM AND RATE DESCRIPTION-----D - DES
REGULAR RATE DELUXE ROOM (KING/QUEEN/2 TWIN
BEDS) * SPACIOUS ROOM EQUIPPED WITH HIGH
SPEED INTERNET ACCESS * SWIMMING POOL *
MORE
    
```

HOTEL SELL

You can sell a hotel room directly from any of the following displays

1 - Short Sell Entry: An entry containing a line reference to a room/rate shown on any single-property display.

HA	Hotel Single-property Availability
HR	Hotel Rate Change
HP	Hotel Pricing & Features

2 - Long Sell Entry: This is an entry in which you supply all the required information: property identifier, dates of stay, room type, and rate. The long sell entry will only work for those hotel chains that keep their data in the Amadeus central system.

HOTEL STATUS CODE:

Available to sell = A	On Request = R	Close to Sell = C
Close to Arrival = X		

You can sell a hotel room directly from any of the following display:

From availability display	HS2
From hotel pricing display	HS1
From an inventory display	HS2
From a location list display	HSAA23DEC-6/RT-2A2T/SR-WKD
Direct Sell	HSMCFRA12315DEC-20DEC
Guarantee as Credit Card	HS1/G-CCAX37144963531004EXP0105
Deposit as Credit Card	HS1/DP-CCAX37144963531004EXP0105
Booking Source as IATA number	HS1/BS-65271213
Corporate Discount Code	HS1/CD-123456HGE
New Rate as a special Rate	HS1/SR-PRO
Supplementary Information	HS1/SI- Non Smoking Room

Note: For information about the sell options supported by specific hotel chains, enter **HEHTLXX**, where **XX** is the Hotel chain.

There are two kinds of rate codes: those standard to all hotels (predefined rate codes), and those which may vary from one hotel chain to another.

THE PREDEFINED RATE CODES ARE:

RAC	Standard RAC	COR	Corporate
MIL	Military	PKG	Package
TUR	Tour	SRS	Senior Citizen
CON	Convention	GOV	Government
PRO	Promotional	FAM	Family
TVL	Travel Industry	STP	Stopover
WKD	Weekend		

The type of hotel room and the nature of the rate charged for the room are indicated by a 6-character identifier. The first three characters give information about the room, and the last three characters constitute the rate code. For example: **A1TRAC**

Where:

A	Room-type Code
1	Number of Beds
T	Bed-type Code
RAC	Rate Code

HOTEL ROOM CODES:

Room type codes consist of: category / number of beds / bed type. The following list shows standard room type codes. Note, however, that they may be different for some hotel chains:

CATEGORIES:

With Bath/Shower	:	A -Superior	B -Moderate	C -Standard	D -Minimum
With Shower Only	:	E -Superior	F -Moderate	G -Standard	H -Minimum
No Bath/Shower	:	I -Moderate	J -Standard	K -Minimum	
Executive Floor	:	P -Executive			
Suites	:	S -Moderate	T -Standard	U -Minimum	

Number of Beds: **1 To 9**

Bed Types:

D -Double	K -King	P -Pullout	Q -Queen
S -Single	T -Twin	W -Water Bed	

ENCODE / DECODE A HOTEL RATE

You can use **DNN** entry to encode/decode the company name to find its rate code.

Entry: **DNN IBM**

System Response:

DNN IBM IBM IBM

DIRECT HOTEL SELL ENTRY

When you have all the required information, you can make a direct sell entry to book a hotel room. The mandatory elements are:

- Hotel chain and property code
- Room-type/rate-type code

THE OPTIONAL ELEMENTS ARE:

- Check-in and check-out date - If not entered the current date is assumed for check-in and a one-night stay.
- Occupancy level - If not entered the system assumes single occupancy.
- Number of rooms - If not entered one room is booked.

An example of a direct sell entry is: **HSMCCPHDKM15APR-3/RT-ROH**

HS	Hotel sell transaction code
MC	Hotel chain code
CPHDKM	Hotel property code
15APR-3	Check-in and length of stay
/RT-ROH	Room-type option

System Response:

```

RP/DOH1A0980/
 1 .MINHAS/ZAFAR
 2 HHL MC HK1 CPH IN15APR OUT18APR 1ROHRAC DKK1799.00* DLY DKM
  MARRIOTT COPENHAGEN/BS-00007000/CF-81878859
 **** MARRIOTT HTLS RSTS ****
 BS- NOT RECOGNISED - USE STANDARD ACCESS
 ATTENTION - RATE CHANGES DURING STAY
 *HOTEL EXCELLENCE TRAINING*ONLINE*INTERACTIVE IN 9
 LANGUAGES*GO ONLINE AND TAKE THE TRAINING IN YOUR LA
 NGUAGE AT**WWW MARRIOTT COM/TRAVELAGENTS*****
 SEE RTSVCH - SELL INFORMATION
    
```

HOTEL SELL OPTION CODES

You can add the following option codes to the hotel sell entry:

OPTION	EXPLANATION/EXAMPLE
/AO-	Amount Override Use this option to override a stored rate with a specific negotiated rate. The currency code is mandatory. /AO-DEM156.00
/AP-	American Plan You can request up to three meals per day, per person, indicating price per meal and number of meals. The currency code is optional. /AP-USD25.00-1
/BS-	Booking Source Mandatory and system generated, but you can replace it with another IATA number. /BS-32123455
/CD-	Customer Corporate Identification Number /CD-123456HG6E
/CR-	Crib Use this option when a passenger requires a crib in the room, indicating the extra charge and number of cribs. /CR-15.00-1 (15.00 extra charge, 1 number of cribs)
/DT-	Check-In Date Use this option to change the check-in date when it is different from the one in your availability and rates display. /DT-17OCT
/DD-	Check-Out Date Use this option to change the check-out date when it is different from the one in your availability and rates display. /DD-19OCT
/DP-	Deposit Use this option to enter the form of payment of the passenger's deposit. This is a mandatory option if specified as a requirement in the hotel features display. /DP-CHECK

Hotel sell option codes continued:

OPTION	EXPLANATION/EXAMPLE
/EX-	Extra Person in Room Use this option to enter the number of extra people in a room and the extra charge. /EX-80.00-1
/FA-	Family American Plan Use this option to request meals for all family members at the same daily rate. You include the daily rate and the number of people. The currency code is optional. /FA-USD80.00-3
/FM-	Family Modified American Plan Use this option to request two full meals per day, for all family members, and at the same rate. You specify the rate and the number of family members. The currency code is optional. /FM-USD70.00-4
/G-	Guarantee Arrival The booking source number is automatically appended. /G-BS
/ID-	Customer Identification Use to enter the passenger's own hotel supplied identification number. /ID-1234KL56
/MA-	Modified American Plan Use this option to specify two full meals per day at the adult rate. The currency code is optional. /MA-USD66.00-2 <i>Note:</i> The two at the end of the entry indicates the number of people.
/NR-	Number of Rooms to be Booked /NR-3
/RA-	Adult Rollaway Bed Use this option when the passenger requires a rollaway bed. Indicate the extra charge and the number of beds. /RA-75.00-1

[Hotel sell option codes continued:](#)

OPTION	EXPLANATION/EXAMPLE
/RC-	<p>Child Rollaway Bed</p> <p>Use this option when the passenger requires a child's rollaway bed. Indicate the extra charge and the number of beds.</p> <p>/RC-50.00-1</p>
/RO-	<p>Room Override</p> <p>Use this option to request a room type that is not stored in an Amadeus availability display. The letters OVR replace the room type, and are preceded by the occupancy level.</p> <p>/RO-S1K</p>
/RQ- /CF-	<p>Rate Quote and Confirmation Number</p> <p>You must include this option when the room is booked directly with the hotel. This element automatically generates a GK status code, and a message is not generated.</p> <p>/RQ-SEK900.00/CF-334123456309</p>
/RT-	<p>Room Type</p> <p>Use this option when making a long sell hotel booking request.</p> <p>/RT-A1K /RT-2A1K/SR-WKD</p>
/SI-	<p>Supplementary Information</p> <p>Free-flow text for you to add extra information, minimum 2 characters and a maximum of 45 characters.</p> <p>/SI-NON SMOKING ROOM</p>
/SR-	<p>Special Rate</p> <p>Use to request special rates, or to change an existing display to request special rates. You can specify a maximum of three rate-type codes.</p> <p>/SR-COR /SR-COR-GOV-MIL</p>
/**-	<p>Agency Accounting</p> <p>Use this option to enter accounting information. The information is stored in the PNR, but the system does not generate a message to the hotel company.</p> <p>** -BILL COMPANY DIRECTLY</p>

MODIFYING A HOTEL ELEMENT

You can modify an existing hotel element using the options outlined earlier.

For modification purposes, the hotel option codes are divided into two categories, critical and non-critical.

In standard access the options are divided as follows:

- The critical option codes are **/DT-** (check-in date), **/DD-** (check-out date) and **/RT-** (room type).
- The remaining option codes are considered non-critical.

For Dynamic Access & Complete Access, all modifications are done in real time, and you receive an instant reply from the hotel. Options that are regarded as critical result in a cancel/rebook of the hotel segment. When you cancel and rebook, the hotel company sends a cancellation number which is stored in the PNR as a remark element, and places the new confirmation number in the hotel segment element.

Critical option codes automatically cancel the original hotel element, and create a new element with the action codes **SS** or **NN** for standard access hotel companies. The non-critical options do not affect the status code in the PNR, but are treated as a cancellation and rebook which is stored in PNR history.

When you make a modification to a hotel segment containing a **GK** status code, the system does not generate any messages. You must make the desired changes directly with the hotel company.

The following table describes the entries you can make for the critical options:

Entry	Changes
3/RT-B1D	Room type for a hotel segment
5/DT-17MAY	Check-in time for a hotel segment
4/DD-05JUN	Check-out date for a hotel segment

The following table describes the entries you can make for the non-critical options:

Entry	Changes
3/SI-NON-SMOKING ROOM	Supplementary information for a hotel booking
3/CD-BW55690	Corporate identification for a hotel element

Hotel Reservation without Air booking:

Following are the steps to reserve Hotel without having Air segments.

1- Enter the Name

NM1MEDHAT/ISLAM MR

2- Display Hotel Availability for Marriott Chain

HALON12DEC-16DEC/HN-MARRIOTT

3- Display Rate and Room Type for Marriot Hotel Chain on Line 6 of Availability

HA6

4- Display Hotel Pricing & Feature from Room Type Display on line 3

HP3

5- Redisplay Single-Property Display for Room & Rate

MPHA

6- Sell Room from Room rate display with Credit Card Guarantee on line 3

HS3/G-CCAX3714496353 11004EXP1205/P2

7- Ticket Arrangement &Received From

TK OK; RF PAX

8- End Transaction

ET